UNRWA DEPARTMENT OF HEALTH - ANNUAL REPORT 2025

Monday, July 13, 2026

Vision and purpose of the 2025 health annual report

This annual report presents a comprehensive overview of the work undertaken by UNRWA's Department of Health, highlighting the Agency's continued presence, mandate, and indispensable role in delivering essential services to Palestine Refugees. It showcases UNRWA's achievements in sustaining quality and effective healthcare services despite increasingly complex and protracted emergencies across its five fields of operation, including the Gaza Strip and the occupied West Bank. In recent years, UNRWA and its staff have operated under extraordinary pressure marked by conflict, displacement, and resource constraints. Despite these challenges, the Agency has remained committed to ensuring equitable access to care and safeguarding public health.

This report aims to document operational performance and programmatic outcomes and reaffirm the critical importance of UNRWA's mandate and operational role. In doing so, it highlights the Agency's responsiveness during crises, its continuous efforts to strengthen emergency preparedness and response capacities, and its strategic investments in health system digitalisation, telemedicine, and service improvement. Simultaneously, the report provides forward-looking insights into priorities, challenges, and opportunities, outlining a vision for enhancing resilience, efficiency, and sustainability in health services delivery.

Ultimately, this report serves as both a record of accountability and an instrument of advocacy, demonstrating that, amid ongoing adversities, UNRWA remains essential, adaptive, and committed its mission to protect and promote the health and dignity of Palestine Refugees, now and into the future.

Holistic care themes

(/search/google)
united nations relief and works agency
for palestine refugees in the near east
(/en)
DONATE
(HTTPS://DONATE.UNRWA.ORG/INT/EN/GENERAL)

UNRWA's Department of Health provides holistic healthcare to registered Palestine Refugees across its five fields of operation: the Gaza Strip, the occupied West Bank, including East Jerusalem, Jordan, Syria, and Lebanon.

Primary healthcare is the main pillar of the health programme, ensuring adequate coverage and comprehensive healthcare. Additionally, support is provided to patients requiring secondary and tertiary healthcare, including coordination of referrals and financial coverage of outpatient consultations and inpatient care (i.e., hospital admission for more specialised treatment or surgery).

Vaccination, newborn screening, and detection of growth problems, along with referrals, are offered to children below five. The essential programme of immunisation follows the host country programme, and UNRWA serves as a partner in essential immunisation and in reporting on vaccine-preventable outbreaks.

Services provided to women include pre-conception, antenatal and post-natal care, as well as family planning services, multiple micronutrient supplementation (MMS), support against gender-based violence, and other outpatient services. Nutrition services are provided to pregnant women, infants, and children, especially in the Gaza Strip and Lebanon, where malnutrition is more common than in other fields due to conflict, instability, and displacement.

Nursing and midwifery services play a pivotal role in linking maternal and child health interventions and in delivering planned training programmes to frontline workers. This work is carried out through workshops and discussions held at field offices and headquarters, thereby opening avenues for contact across the fields.

In the context of non-communicable diseases (NCDs), UNRWA provides a robust programme for preventing and managing diabetes and hypertension. Prevention interventions include screening for NCDs and health promotion, while management includes counselling, medications, and insulin supply, following technical instructions designed by UNRWA which are aligned with the latest WHO protocols.

Mental health is a key domain of UNRWA's services. The Mental Health and Psychosocial Support (MHPSS) programme systematically screens vulnerable population groups, including pregnant women, children, and NCDs patients with uncontrolled disease, for mental health and psychosocial conditions. Individuals identified as being in need receive appropriate, tiered psychosocial and mental health interventions, including support for depression, with different levels of assistance provided for those with higher depression scores.

Outpatient services include dental care, physiotherapy, laboratory services, and radiology. Oral screening is performed for first-year school students, along with medical and physical examinations.

Download File (/sites/default/files/hd_annual_report_2025_annexes.pdf)
HEALTH 2025 ANNUAL REPORT ANNEXES

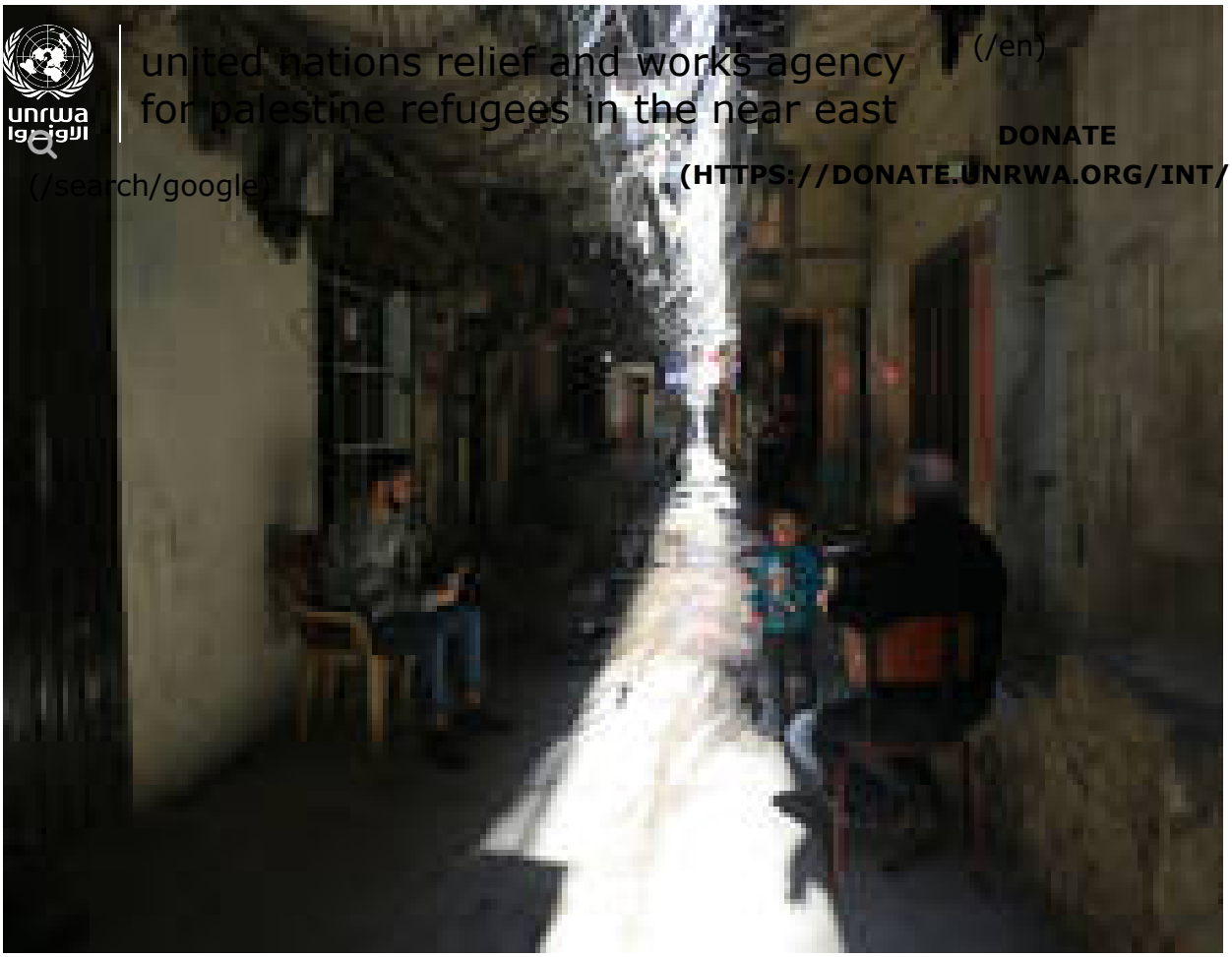
Download File (/sites/default/files/eo-cleared-_executive_summary-ar_2025.pdf)
EXECUTIVE SUMMARY

Download File (/sites/default/files/content/resources/signed-hd_annual_report_2025_final_version.pdf)
1.05 MB


(/sites/default/files/content/resources/resource_186108_48188_1783943170.jpg)

A Palestine Refugee baby receiving child healthcare services from an UNRWA nurse at Deir ‘Ammar Health Centre in the occupied West Bank, including East Jerusalem. ©2025 UNRWA photo.

RELATED ITEMS



(/newsroom/photos/palestine-refugees-lebanon-teeter-edge-existence)

Palestine Refugees in Lebanon Teeter on the Edge of Existence (/newsroom/photos/palestine-refugees-lebanon-teeter-edge-existence)



(/newsroom/videos/your-support-makes-difference-palestine-refugees)

Your support makes a difference for Palestine Refugees (/newsroom/videos/your-support-makes-difference-palestine-refugees)



(/newsroom/news-releases/annual-health-report-unrwa-delivers-essential-healthcare-more-three-million)



(/newsroom/news-releases/unrwa-and-international-islamic-fiqh-academy-sign-agreement-boost-zakat)

UNRWA and the International Islamic Fiqh Academy sign agreement to boost Zakat and Islamic Giving for Palestine Refugees (/newsroom/news-releases/unrwa-and-international-islamic-fiqh-academy-sign-agreement-boost-zakat)



(/newsroom/news-releases/unrwa-commissioner%E2%80%91general-ad-interim-concludes-field-visit-syria)

UNRWA Commissioner-General ad interim concludes field visit to Syria, reaffirming commitment to Palestine Refugees (/newsroom/news-releases/unrwa-commissioner%E2%80%91general-ad-interim-concludes-field-visit-syria)



(/resources/reports/unrwa-department-health-annual-report-2025)

UNRWA department of health - annual report 2025 (/resources/reports/unrwa-department-health-annual-report-2025)



(/resources/reports/living-conditions-palestine-refugees-jordan)

Living Conditions of Palestine Refugees in Jordan (/resources/reports/living-conditions-palestine-refugees-jordan)



(/resources/fact-sheet/information-unrwa-services-available-palestine-refugees-returning-syria)

INFORMATION ON UNRWA SERVICES AVAILABLE TO PALESTINE REFUGEES RETURNING TO SYRIA (/resources/fact-sheet/information-unrwa-services-available-palestine-refugees-returning-syria)

SUBSCRIBE TO THE UNRWA MAILING LIST

Sign up below to receive the latest news and updates about our work with Palestine refugees across the Middle East.

Email Address

First Name

Last Name

PALESTINE

Interested in Supporting the

SIGN UP

Follow Us

United Nations Relief and Works Agency for Palestine Refugees in the Near East

Copyright© United Nations Relief and Works Agency for Palestine Refugees in the Near East